

Name: _____

Phone #: Day# _____ Evening # _____

Email Address: _____

Item to be serviced: Manufacture: _____ Model: _____

Accessories left: _____

Nature of service request: _____

	Standard Labor Rates
Hourly Rate	\$60.00 per hour (15 min. increments)
Nitro Tune Up	Ten point inspection \$40.00 or Free within 30 days of new vehicle purchase (1 per purchase)
Break In	\$60.00 (requires fuel)
Soldering	\$5.00 per connector pair
Gluing Tires	\$20.00 with purchase of tires, wheels, and glue (set of 4)
Assemble Kit	\$60.00 per hour (15 min. increments)

If you would like your item to be a priority project double the hourly rate

Clean Vehicle	\$25.00 plus can of cleaner
Power Up Elec.	\$25.00 includes remove old equipment & replace
Power Up Nitro	\$85.00 includes install of engine and Break In

Drop off fee \$40. This is a non-refundable fee but can be used towards repair.

Turn around 7-10 days or longer if parts need to be ordered or high volumes of cars are in for service.

Labor Charges (\$60.00 per hour billed in 15 minute increments) & special notes: (filled out after completion)

Repair Policies and Procedures (disclaimer):

Let it be known that during repair, tuning and break in procedures minor scratches and abrasions maybe unavoidable. These abrasions may occur on any part of the vehicle, including but not limited to: the engine head, body post, bumpers, tires, a-arms and skid plates. Hobby-Sports.com will not be held liable for these abrasions. By leaving anything for repair, tuning, and break in, the customer agrees that these abrasions are unavoidable, and part of everyday use. The customer also agrees that Hobby-Sports.com will do our best to avoid this but in the event these abrasions occur, we (Hobby-Sports.com) will not be held liable.

On some vehicles there may be parts which are considered consumable products and do go out. Others parts may be on the verge of going out. These parts may include but are not be limited to: pull starts, one way bearings, screws, screw heads, piston/sleeve, differentials, spider gears, spur gears, friction pegs and other consumable parts. If these parts go out during a procedure performed by Hobby-Sports.com they will be replaced at the customer's expense unless otherwise pointed out and asked differently. If the customer asks that we do not change these items then the customer understands that should any of these items go out during a repair, break in or tuning procedure Hobby-Sports.com shall not be held liable.

The Customer also understands that Hobby-Sports.com shall not be held responsible or liable for circumstances beyond our control. These circumstances may include but are not limited to fire, theft, water damage or any act of God or natural disaster which is beyond our control. Measures will be taken to prevent this as much as possible. These measures include surveillance video cameras to help prevent theft.

Let it also be known that all repairs must be picked up within 30 days of completion or they become the property of Hobby-Sports.com. Any repair left longer than 30 days will be sold to cover the cost of the repair. If this is the case the customer will not be compensated in any way. An extension may be granted for special circumstances. Any extension must be pre approved by a manager before the end of the 30 days.

By signing below the customer agrees to these terms and conditions _____ Date: _____

Signature (drop off) _____

Signature (pick up) _____

(By signing I agree the repair was completed as requested. I understand that repair labor is not warranted once truck leaves the store)

Associate: Took order _____, Associate worked on project _____, Associate that double checked work done on project _____

Is there an invoice on hold	Yes	No	If yes total \$	_____
Date customer was called	____/____/____	Associate that called	_____	_____
Date customer was called	____/____/____	Associate that called	_____	_____
Date customer was called	____/____/____	Associate that called	_____	_____